



REQUEST FOR QUOTATION NO. RfQ25/03171:

Procurement and Deployment of Payment Terminals for Public Passenger Transport

SECTION 1: REQUEST FOR QUOTATION (RFQ)

UNDP through the **“Greening the future, advancing rights and stability Moldova” Project** kindly requests your quotation for the procurement and deployment of payment terminals for public passenger transport, as detailed in line items section of this **Request for Quotation no. RFQ25/03171 “Procurement and Deployment of Payment Terminals for Public Passenger Transport”**.

This Request for Quotation comprises the following documents:

Section 1: This RFQ document generated by the online

system Section 2: RFQ Instructions and Data

Annex 1: Schedule of Requirements

Annex 2: Quotation Submission Form

Annex 3: Technical and Financial Offer

Annex 4: Technical Responsiveness able

When preparing your quotation, please be guided by the RFQ Instructions and Data. Please note that quotations must be submitted directly in the system responding to the questions and uploading required documents by the date and time indicated in the online portal. It is your responsibility to ensure that your quotation is submitted before the deadline. Quotations received after the submission deadline outside the online portal, for whatever reason, will not be considered for evaluation.

Quotations must be submitted directly in Quantum NextGenERP supplier portal following the link: <http://supplier.quantum.partneragencies.org> using the profile you may have in the portal (please log in using your username and password).

Follow the instructions in the user guide to search for the tender using search filters, namely **Negotiation ID: UNDP-MDA-00868** and subscribe to the tender in order to get notifications in case of amendments of the tender document and requirements.

In case you have never registered before, follow this link to register a profile:
<https://estm.fa.em2.oraclecloud.com/fscmUI/faces/PrcPosRegisterSupplier?prcBuld=300000127714247>

Please note that the access link to the Supplier registered profile is sent from Oracle within up to 3 days. In case you have not received the access link after 3 days since registration, you should address for support to UNDP at the email address: sc.md@undp.org. In case you encounter errors with registration (e.g. system states Supplier already is registered), you should address for support to UNDP at the email address: sc.md@undp.org.

Computer firewall could block *oracle* or *undp.org* extension and Suppliers might not receive the Oracle notifications. Please turn down any firewalls on your computers to ensure receipt of email notification.

Do not create a new profile if you already have one. Use the forgotten password feature in case you do not remember the password or the username from previous registration.

Should you require further clarifications on the application through the Quantum online portal, kindly contact the Procurement Unit at sc.md@undp.org. Please pay attention that the bid shall be submitted online through the Quantum system and any bid sent to the above email shall be disqualified.

Should you require further clarifications on the Request for Quotation, Terms of Reference or other requirements, kindly communicate using the messaging functionality in the portal.

Deadline for Submission of Offers (Date and Time), which is visible in the online procurement system will be final. System will not accept submission of any bid after that date and time. It is the responsibility of the bidder to make sure that the bid is submitted prior to this deadline for submission.

Bidders are advised to upload bid documents and to submit their offer a day prior or well before the date and time indicated under the deadline for submission of Offers. Do not wait until the last minute. If the Bidder faces any issue during submitting offers at the last minute prior to the deadline for submission, UNDP may not be able to assist on such short notice and will not be held liable in such an instance. UNDP will not accept any offer that is not submitted directly through the System.

Thank you and we look forward to receiving your quotation.

UNDP Moldova

SECTION 2: GENERAL INSTRUCTIONS

Introduction	<p>Bidders shall adhere to all the requirements of this RFQ, including any amendments made in writing by UNDP. This RFQ is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement</p> <p>Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFQ.</p> <p>UNDP reserves the right to cancel the procurement process at any stage without any liability of any kind for UNDP, upon notice to the bidders or cancellation of the tender in the online portal.</p>
Deadline for the Submission of Quotation	<p>Deadline is indicated in the online portal.</p> <p>If any doubt exists as to the time zone in which the quotation should be submitted, refer to http://www.timeanddate.com/worldclock/.</p>
Method of Submission	<p>Quotations must be submitted as follows:</p> <p>NextGenERP supplier portal following this link: http://supplier.nextgenerp.partneragencies.org/ using the profile you may have in the portal.</p> <p>Follow the instructions in the user guide to search for the tender using Negotiation ID. In case you have never registered before, follow this link to register a profile:</p> <p>https://estm.fa.em2.oraclecloud.com/fscmUI/faces/PrcPosRegisterSupplier?prcBuld=300000127715297&_adf.ctrl-state=8godmwdd9_239&_afLoop=7321111756612874&_afWindowMode=0&_afWindowId=null&_afrFS=16&_afrMT=screen&_afrMFW=1920&_afrMFH=880&_afrMFDW=1920&_afrMFDH=1080&_afrMFC=8&_afrMFCI=0&_afrMFM=0&_afrMFR=96&_afrMFG=0&_afrMFS=0&_afrMFO=0</p> <p>Do not create a new profile if you already have one. Use the forgotten password feature in case you do not remember the password or the username from previous registration.</p> <ul style="list-style-type: none"> File Format: All attachments must be in PDF format unless otherwise instructed by UNDP. File names must be in Latin alphabet/keyboard and clearly indicate the content of the document to facilitated review. All files must be free of viruses and not corrupted.
Cost of preparation of quotation	<p>UNDP shall not be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.</p>
Supplier Code of Conduct, Fraud, Corruption,	<p>All prospective suppliers must read the United Nations Supplier Code of Conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct, which includes principles on labour, human rights, environment and ethical conduct may be found at: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct</p> <p>Moreover, UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors to observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at http://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_and_investigation.html#anti</p>

Gifts and Hospitality	Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches, dinners or similar. In pursuance of this policy, UNDP: (a) Shall reject a bid if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.
Conflict of Interest	<p>UNDP requires every prospective Supplier to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ. Bidders shall strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified.</p> <p>Bidders must disclose in their Bid their knowledge of the following: a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel who are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving goods and/or services under this RFQ.</p> <p>The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFQ, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Bid.</p>
Currency of Quotation	Quotations shall be quoted in the currency indicated in the portal.
Joint Venture, Consortium or Association	<p>If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Bid, they shall confirm in their Bid that : (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Bid; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture, Consortium or Association. Refer to Clauses 19 – 24 under Solicitation policy for details on the applicable provisions on Joint Ventures, Consortium or Association.</p>
Only one Bid	<p>The Bidder (including the Lead Entity on behalf of the individual members of any Joint Venture, Consortium or Association) shall submit only one Bid, either in its own name or, if a joint venture, Consortium or Association, as the lead entity of such Joint Venture, Consortium or Association. Bids submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following:</p> <ul style="list-style-type: none"> a) they have at least one controlling partner, director or shareholder in common; or b) any one of them receive or have received any direct or indirect subsidy from the other/s; or b) they have the same legal representative for purposes of this RFQ; or c) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Bid of, another Bidder regarding this RFQ process; d) they are subcontractors to each other's Bid, or a subcontractor to one Bid also submits another Bid under its name as lead Bidder; or e) some key personnel proposed to be in the team of one Bidder participates in more than one Bid received for this RFQ process. This condition relating to the personnel does not apply to subcontractors being included in more than one Bid.
Price variation	No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted at any time during the validity of the quotation after the quotation has been received.

Alternative Quotes	If an alternative quote is permitted, it may be submitted only if a quote conforming to the RFQ requirements is submitted. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative quote. If multiple/alternative quotes are being submitted, they must be clearly marked as “Main Quote” and “Alternative Quote” directly in the portal and in any supporting document as relevant.
Contact Person for correspondence, notifications and clarifications	Must be submitted directly in the portal using the messaging functionality. Any delay in UNDP’s response shall not be used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.
Right not to accept any quotation	UNDP is not bound to accept any quotation, nor award a contract or Purchase Order
Right to vary requirement at time of award	At the time of award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.
Publication of Contract Award	UNDP will publish the contract awards on the websites of the CO and the corporate UNDP Web site.
Policies and procedures	This RFQ is conducted in accordance with UNDP Programme and Operations Policies and Procedures
UNGM registration	Any Contract resulting from this RFQ exercise will be subject to the supplier being registered at the appropriate level on the United Nations Global Marketplace (UNGM) website at www.ungm.org . The Bidder may still submit a quotation even if not registered with the UNGM, however, if the Bidder is selected for Contract award, the Bidder must register on the UNGM prior to contract signature.



SECTION 2: SPECIAL INSTRUCTIONS

General Conditions of Contract	Any Purchase Order or contract that will be issued as a result of this RFQ shall be subject to one of the General Conditions of Contract below as applicable in each case specified in the Requirements section Applicable GTC: <input checked="" type="checkbox"/> General Terms and Conditions / Special Conditions for Contract. Applicable Terms and Conditions and other provisions are available at https://www.undp.org/procurement/business/how-we-buy
Special Conditions of Contract	<input checked="" type="checkbox"/> Cancellation of PO/Contract if the delivery/completion is delayed by 30 days <input checked="" type="checkbox"/> Liquidates damages shall be imposed as follows: 2.5% of contract value per week of delay, up to a maximum of 10% of contract value, after which U N D P may terminate the contract.
Duties and taxes	Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the United Nations, including UNDP as a subsidiary organ of the General Assembly of the United Nations, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or exported for its official use. All quotations shall be submitted net of any direct taxes and any other taxes and duties, unless otherwise specified in the requirements section. All prices must: <input checked="" type="checkbox"/> be exclusive of VAT and other applicable indirect taxes
Eligibility	A vendor who will be engaged by UNDP may not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organizations. Failure to do so may result in termination of any contract or PO subsequently issued to the vendor by UNDP. It is the Bidder's responsibility to ensure that its ultimate beneficial owners, employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP. Bidders must have the legal capacity to enter a binding contract with UNDP and to deliver in the country, or through an authorized representative.
Language of quotation	<input checked="" type="checkbox"/> English / Romanian Including documentation including catalogues; instructions and operating manuals (in both languages).
Currency of Quotation	MDL (Moldovan Leu) for local suppliers and USD (US Dollars) for international suppliers. For evaluation purposes, bids submitted in any other currencies shall be recalculated at UN Operational Rate of Exchange on the submission deadline: https://treasury.un.org/operationalrates/OperationalRates.php UNDP shall not be kept liable for any fluctuations of the exchange market during contract implementation, the Contractor being legally responsible to register any loss/gain of currency exchange resulting from payments against the Contract in accordance with the national legislation.
Quotation validity period	Quotations shall remain valid for 90 (ninety) days from the deadline for the Submission of Quotation.
Partial Quotes	<input checked="" type="checkbox"/> Not permitted
Alternative Quotes	<input checked="" type="checkbox"/> Not permitted
Payment Terms	<input checked="" type="checkbox"/> 100% within 30 days after receipt of goods and submission of payment documentation.

Conditions for Release of Payment	<input checked="" type="checkbox"/> Passing Inspection and testing <input checked="" type="checkbox"/> Written Acceptance of Goods, based on full compliance with RFQ requirements
Clarifications	<p>Bidders must send their inquiries and requests for clarifications using the messaging functionality in the portal.</p> <p>PLEASE PAY ATTENTION: QUOTES SHALL NOT BE SUBMITTED TO ANY EMAIL ADDRESS BUT ONLY THROUGH THE PORTAL.</p> <p>Requests for clarification from bidders will not be accepted any later than 3 (three) days before the</p>

	<p>submission deadline. Responses to request for clarification will be communicated directly in the portal.</p>
Documents to be submitted	<input checked="" type="checkbox"/> Annex 2: Quotation Submission Form duly completed and signed <input checked="" type="checkbox"/> Annex 3: Technical and Financial Offer duly completed and signed and in accordance with the Schedule of Requirements in Annex 1 <input checked="" type="checkbox"/> Annex 4: Technical Responsiveness Table duly completed and signed <input checked="" type="checkbox"/> Detailed technical description of the offered goods and related services (including brochures/user manuals) <input checked="" type="checkbox"/> Company Profile, including detailed portfolio/previous corporate experience in similar fields related to the assignment: provision of similar equipment/solutions and related services <input checked="" type="checkbox"/> Copy of registration documents <input checked="" type="checkbox"/> Manufacturer's Authorization of the Company as a Sales Agent (if Supplier is not the manufacturer) <input checked="" type="checkbox"/> Duly authorized to act as Agent on behalf of the Manufacturer, or Power of Attorney, if bidder is not a manufacturer <input checked="" type="checkbox"/> Official appointment as local representative, if bidder is submitting a bid on behalf of an entity located outside the country <input checked="" type="checkbox"/> List of completed and/or ongoing contracts for similar goods and related services undertaken within the past three (3) years including the following information: <ul style="list-style-type: none"> • Name of previous contracts • Client & Reference Contact • Details including e-mail • Contract Value Period of activity • Types of equipment supplied <p><i>Copies of provided relevant contracts might be requested during the evaluation process.</i></p> <input checked="" type="checkbox"/> Confirmation that the offered goods are registered in the Single Register of Cash and Control Equipment of the State Tax Service of the Republic of Moldova (Registrul unic al echipamentelor de casă și de control al Serviciului Fiscal de Stat al Republicii Moldova) or an official commitment/obligation to obtain such registration in case of contract award, according to the Decision of the Interdepartmental Commission for Cash Register Equipment (CIECC) No. 26-11/1-19/01-2021. <input checked="" type="checkbox"/> Delivery schedule, including delivery time and production time <input checked="" type="checkbox"/> Statement of warranty as per schedule of requirements <input checked="" type="checkbox"/> Statement regarding the availability of a local representative or an official service center for technical support and maintenance, including transportation of the equipment to and from the official service center outside the country, in warranty-covered situations (after-sales services): <ul style="list-style-type: none"> • Letter signed by both parties confirming the relationship between the supplier and local service provider; • Official documentation stating that the Local Partner is a registered business in the country; • A detailed profile of the local service provider; • Description of procedure and time estimates for service provision, including the procedure at the official service center, its address, and contact details; <input checked="" type="checkbox"/> Information regarding after-sales support and maintenance: <ul style="list-style-type: none"> • Technical support description of requests-answers mechanisms and response time; • Annual costs for software upgrade and maintenance. <input checked="" type="checkbox"/> Statement of satisfactory Performance (Certificates) from the top three (3) clients in terms of Contract value in similar field <input checked="" type="checkbox"/> Quality certificates (ISO, etc.), if any <input checked="" type="checkbox"/> Export/Import Licenses, if applicable

	<input checked="" type="checkbox"/> Environmental Compliance Certificates, Accreditations, if any
Evaluation method	<input checked="" type="checkbox"/> The Contract will be awarded to the lowest price substantially compliant offer <input checked="" type="checkbox"/> Sample of proposed products may be required in order to verify the Mandatory Operational Functionalities as per Annex 1. Samples shall be provided at the cost of the supplier.
Evaluation criteria	<input checked="" type="checkbox"/> Full compliance with all requirements as specified in Annex 1 <input checked="" type="checkbox"/> Full acceptance of the General Conditions of Contract <input checked="" type="checkbox"/> Minimum 3-year experience in providing similar equipment/solutions and related services (relevant hardware and software) <input checked="" type="checkbox"/> Availability of a local official service center or, if not available, a local representative/partner to repair and to handle logistics for the transportation of the equipment to and from the official service center outside the country, in warranty covered situations (after-sales services) <input checked="" type="checkbox"/> Maximum delivery period not to exceed 150 calendar days (including up to 60 days for State Tax Service Registration) upon signature of PO/Contract <input checked="" type="checkbox"/> Warranty for a minimum period of 12 months (1 year) and Post-warranty technical support, supply of spare parts and consumables for at least 48 months (4 years), as per the Decision of the Interdepartmental Commission for Cash Register Equipment (CIECC) No. 26-11/1-19/01-2021 <input checked="" type="checkbox"/> Confirmation that the offered goods are registered in the Single Register of Cash and Control Equipment of the State Tax Service of the Republic of Moldova (Registrul unic al echipamentelor de casă și de control al Serviciului Fiscal de Stat al Republicii Moldova) or an official commitment/obligation to obtain such registration in up to 60 days in case of contract award
Type of Contract to be awarded	<input checked="" type="checkbox"/> Contract Face Sheet (Goods and-or Services)
Expected date for contract award	January 2026

ANNEX 1: SCHEDULE OF REQUIREMENTS

Technical Specifications for Goods:

Payment Terminals for Public Passenger Transport		Quantity																							
Compatible Mobile Device Payment Terminals for Public Passenger Transport (3-in-1 POS)		500																							
Mandatory Operational Functionalities	<ul style="list-style-type: none">- Integration and registration in the Single Register of Cash and Control Equipment (ECC), in accordance with Government Decision No. 141/27.02.2019 and the decisions of the Interdepartmental Commission of the Republic of Moldova.- Processing of electronic payments via bank cards (VISA, MasterCard, MIA), including SoftPOS (NFC).- Transmission of data to the SIA MEV of the State Tax Service with issuance of a fiscal receipt in line with national standards.- Remote software updates (OTA).- Integration into the National MIA System.- Technical option for real-time synchronization with E-ticket servers.- Offline data storage (transactions, GPS) when internet connection (3–5G) is unavailable.																								
Minimum Technical Specifications	<table><tr><td>Operating System</td><td>- Android 9.0 or higher (compatible with payment and commerce applications)</td></tr><tr><td>Processor</td><td>- Quad-core processor with a minimum frequency of 1.3 GHz</td></tr><tr><td>Memory</td><td>- RAM: Minimum 2 GB – Internal Storage (ROM/Flash): Minimum 16 GB – Memory Card Slot: MicroSD, with support up to at least 64 GB</td></tr><tr><td>Display</td><td>- Size: Minimum 5.5 inches – Resolution: Minimum 1280 x 720 pixels (HD) – Type: Capacitive, multi-touch, color</td></tr><tr><td>Battery</td><td>- Minimum capacity: 2600 mAh, Li-Ion, with 7.2V or equivalent (ensuring daily autonomy under intensive use)</td></tr><tr><td>Connectivity</td><td>- Wi-Fi: Minimum 802.11 b/g/n (2.4 GHz) – Bluetooth: Minimum 4.0 – Mobile Networks: Minimum 2G/3G (with LTE/4G option) – GPS: Positioning support (e.g., GPS/GLONASS/BeiDou)</td></tr><tr><td>Cameras</td><td>- Front Camera: Minimum 0.3 MP (fixed focus, for code scanning) – Rear Camera: Minimum 5 MP (with autofocus and support for barcode/QR code scanning)</td></tr><tr><td>Integrated Printer</td><td>- Type: Built-in thermal printer (minim 58 mm of e-ticket)</td></tr><tr><td>Card Readers</td><td>- Magnetic Stripe: ISO 1/2/3 support, bi-directional – Smart Cards (Chip & PIN): EMV Level 1 – Contactless (NFC): EMV Level 1, supporting ISO/IEC 14443 A/B, digital wallets, and QR payments</td></tr><tr><td>Security</td><td>- PCI PTS v6 certification or higher (for fraud protection)</td></tr><tr><td>Connections & Interfaces</td><td>- USB: Minimum Type-C (for charging and data transfer) – SIM/SAM Slots: Minimum 1 SIM + 1 SAM (for payment security)</td></tr><tr><td>Additional Certifications</td><td>- At least CE, RoHS, EMV L1/L2 for payments (e.g., Visa, Mastercard, UnionPay)</td></tr></table>	Operating System	- Android 9.0 or higher (compatible with payment and commerce applications)	Processor	- Quad-core processor with a minimum frequency of 1.3 GHz	Memory	- RAM: Minimum 2 GB – Internal Storage (ROM/Flash): Minimum 16 GB – Memory Card Slot: MicroSD, with support up to at least 64 GB	Display	- Size: Minimum 5.5 inches – Resolution: Minimum 1280 x 720 pixels (HD) – Type: Capacitive, multi-touch, color	Battery	- Minimum capacity: 2600 mAh, Li-Ion, with 7.2V or equivalent (ensuring daily autonomy under intensive use)	Connectivity	- Wi-Fi: Minimum 802.11 b/g/n (2.4 GHz) – Bluetooth: Minimum 4.0 – Mobile Networks: Minimum 2G/3G (with LTE/4G option) – GPS: Positioning support (e.g., GPS/GLONASS/BeiDou)	Cameras	- Front Camera: Minimum 0.3 MP (fixed focus, for code scanning) – Rear Camera: Minimum 5 MP (with autofocus and support for barcode/QR code scanning)	Integrated Printer	- Type: Built-in thermal printer (minim 58 mm of e-ticket)	Card Readers	- Magnetic Stripe: ISO 1/2/3 support, bi-directional – Smart Cards (Chip & PIN): EMV Level 1 – Contactless (NFC): EMV Level 1, supporting ISO/IEC 14443 A/B, digital wallets, and QR payments	Security	- PCI PTS v6 certification or higher (for fraud protection)	Connections & Interfaces	- USB: Minimum Type-C (for charging and data transfer) – SIM/SAM Slots: Minimum 1 SIM + 1 SAM (for payment security)	Additional Certifications	- At least CE, RoHS, EMV L1/L2 for payments (e.g., Visa, Mastercard, UnionPay)
Operating System	- Android 9.0 or higher (compatible with payment and commerce applications)																								
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Connections & Interfaces	- USB: Minimum Type-C (for charging and data transfer) – SIM/SAM Slots: Minimum 1 SIM + 1 SAM (for payment security)																								
Additional Certifications	- At least CE, RoHS, EMV L1/L2 for payments (e.g., Visa, Mastercard, UnionPay)																								
Required International Certifications	<ul style="list-style-type: none">- PCI PTS 6.x, EMV L1&L2, EMV CL L1- Mastercard PayPass, Visa PayWave, JCB J/Speedy, Amex Expresspay- Discover D-PAS, UnionPay QuickPass, PURE, MIR, Felica, MPU- Mastercard TQM, RoHS, FCC, CE, TELEC, JATE																								
Accessories and Equipment	<ul style="list-style-type: none">- Power adapter (mandatory)- Docking Station (optional): charging, serial ports, Ethernet, USB, wireless communication- Biometric module (fingerprint)- Camera: 2MP front, 5MP rear (optional 8MP), autofocus, flash- 1D/2D code scanner (optional)- Power supply: 100V–240V AC, output 5V/2A- Card slots: 2x SAM, microSD, eSIM (optional)- Card readers: magstripe, smart card, contactless																								
Service and Support Requirements	<ul style="list-style-type: none">- 5 offline training sessions on operations and maintenance in Chisinau (premises provided by the contractor), including a video recording of the user guide explanation, all delivered in Romanian (with translation, if needed, provided by the contractor) within 2 months of equipment delivery.- Warranty for a minimum period of 12 months (1 year) and Post-warranty technical support, supply of spare parts and consumables for at least 48 months (4 years), as per the Decision of the Interdepartmental Commission for Cash Register Equipment (CIECC) No. 26-11/1-19/01-2021.																								

	<ul style="list-style-type: none"> - Technical support via phone/email and physical intervention within max. 24 hours during warranty and services and maintenance period. 	
Data Set Required on a Travel Ticket / Fiscal Receipt (as per GD 141/2019 Article 25 Paragraph 6)	<ul style="list-style-type: none"> - Route name; - Departure and arrival station names; - Date and time of departure; - Seat number; - Cost of travel/luggage; - VAT rate code; - Date and time of ticket purchase; - Vehicle registration number; - Name of the operator/service provider (of the route); - IDNO (tax identification number) of the operator/service provider (of the route); - Geolocation (if GPS is involved). 	

Delivery Requirements

Delivery Requirements	
Delivery date and time	Bidder shall deliver the goods in maximum 150 calendar days (including up to 60 days for State Tax Service registration) after Contract signature.
Delivery Terms (INCOTERMS 2020)	DDP
Customs clearance (must be linked to INCOTERM)	<input checked="" type="checkbox"/> Supplier/Bidder UNDP shall provide a Tax Exemption letter for Customs clearance.
Exact Address(es) of Delivery Location(s)	Chisinau, Republic of Moldova, 131, 31 August 1989 str.
Training	<input checked="" type="checkbox"/> 5 offline training sessions on operations and maintenance in Chisinau (premises provided by the contractor), including a video recording of the user guide explanation, all delivered in Romanian (with translation, if needed, provided by the contractor) within 2 months of equipment delivery.
Warranty, after-sales service and service support requirements	<input checked="" type="checkbox"/> Availability of a local official service center or, if not available, a local representative/partner to repair and to handle logistics for the transportation of the equipment to and from the official service center outside the country, in warranty covered situations (after-sales services). <input checked="" type="checkbox"/> Warranty for a minimum period of 12 months (1 year) and Post-warranty technical support, supply of spare parts and consumables for at least 48 months (4 years), as per the Decision of the Interdepartmental Commission for Cash Register Equipment (CIECC) No. 26-11/1-19/01-2021. <input checked="" type="checkbox"/> Technical support via phone/email and physical intervention within max. 24 hours during warranty and services and maintenance period. <input checked="" type="checkbox"/> Brand new replacement within 1 month if Purchased Unit is beyond repair (within warranty period).

ANNEX 2: QUOTATION SUBMISSION FORM

Bidders are requested to complete this form, including the Company Profile and Bidder's Declaration, sign it and return it as part of their quotation along with Annex 3: Technical and Financial Offer. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	Click or tap here to enter text.	
RFQ reference:	RFQ25/03171: Procurement and Deployment of Payment Terminals for Public Passenger Transport	Date: Click or tap to enter a date.

Company Profile

Item Description	Detail
Legal name of bidder or Lead entity for JVs	Click or tap here to enter text.
Legal Address, City, Country	Click or tap here to enter text.
Website	Click or tap here to enter text.
Year of Registration	Click or tap here to enter text.
Legal structure	Choose an item.
Are you a UNGM registered vendor?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, insert UNGM Vendor Number
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	<input type="checkbox"/> Yes <input type="checkbox"/> No
Does your Company hold any accreditation such as ISO 14001 or ISO 14064 or equivalent related to the environment? (If yes, provide a Copy of the valid Certificate):	<input type="checkbox"/> Yes <input type="checkbox"/> No
Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)	<input type="checkbox"/> Yes <input type="checkbox"/> No
Does your organization demonstrate significant commitment to sustainability through some other means, for example internal company policy documents on women empowerment, renewable	<input type="checkbox"/> Yes <input type="checkbox"/> No

energies or membership of trade institutions promoting such issues <i>(If yes, provide a Copy)</i>				
Is your company a member of the UN Global Compact	<input type="checkbox"/> Yes <input type="checkbox"/> No			
Bank Information	Bank Name: Click or tap here to enter text. Bank Address: Click or tap here to enter text. IBAN: Click or tap here to enter text. SWIFT/BIC: Click or tap here to enter text. Account Currency: Click or tap here to enter text. Bank Account Number: Click or tap here to enter text.			
Previous relevant experience: List of completed and/or ongoing contracts for similar goods and related services undertaken within the past three (3) years including the following information				
Name of previous contracts	Client & Reference Contact Details including e-mail	Contract Value <i>(please indicate currency)</i>	Period of activity <i>(month/ year)</i>	Types of activities undertaken

Bidder's Declaration

Yes	No	
<input type="checkbox"/>	<input type="checkbox"/>	Requirements and Terms and Conditions: I/We have read and fully understand the RFQ, including the RFQ Information and Data, Schedule of Requirements, the General Conditions of Contract, and any Special Conditions of Contract. I/we confirm that the Bidder agrees to be bound by them.
<input type="checkbox"/>	<input type="checkbox"/>	I/We confirm that the Bidder has the necessary capacity, capability, and necessary licenses to fully meet or exceed the Requirements and will be available to deliver throughout the relevant Contract period.
<input type="checkbox"/>	<input type="checkbox"/>	Ethics: In submitting this Quote I/we warrant that the bidder: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any Competitor; has not directly or indirectly approached any representative of the Buyer (other than the Point of Contact) to lobby or solicit information in relation to the RFQ ;has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the Buyer.
<input type="checkbox"/>	<input type="checkbox"/>	I/We confirm to undertake not to engage in proscribed practices, , or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN.
<input type="checkbox"/>	<input type="checkbox"/>	Conflict of interest: I/We warrant that the bidder has no actual, potential, or perceived Conflict of Interest in submitting this Quote or entering a Contract to deliver the Requirements. Where a Conflict of Interest arises during the RFQ process the bidder will report it immediately to the Procuring Organization's Point of Contact.

Yes	No	
<input type="checkbox"/>	<input type="checkbox"/>	Prohibitions and Sanctions: I/We hereby declare that our firm, ultimate beneficial owners, affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.
<input type="checkbox"/>	<input type="checkbox"/>	Bankruptcy: I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future.
<input type="checkbox"/>	<input type="checkbox"/>	Offer Validity Period: I/We confirm that this Quote, including the price, remains open for acceptance for the Offer Validity.
<input type="checkbox"/>	<input type="checkbox"/>	I/We understand and recognize that you are not bound to accept any Quotation you receive, and we certify that the goods offered in our Quotation are new and unused.
<input type="checkbox"/>	<input type="checkbox"/>	By signing this declaration, the signatory below represents, warrants and agrees that he/she has been authorized by the Organization/s to make this declaration on its/their behalf.

Signature: _____

Name: Click or tap here to enter text.

Title: Click or tap here to enter text.

Date: Click or tap to enter a date.

ANNEX 3: TECHNICAL AND FINANCIAL OFFER - GOODS

Bidders are requested to complete this form, sign it and return it as part of their bid along with Annex 2: Quotation Submission Form. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	Click or tap here to enter text.	
RFQ reference:	RFQ25/03171: Procurement and Deployment of Payment Terminals for Public Passenger Transport	Date: Click or tap to enter a date.

Bidders must include all costs related to the performance of the services in their quotation price (delivery of all goods and equipment, transport costs, unloading at the delivery site, registration within the State Tax Service registers, installation etc.)

Currency of the Quotation: MDL for local Suppliers and USD for international Suppliers INCOTERMS: DDP						
Item No	Description	UOM	Qty	Unit price (VAT 0%) [please insert currency]	Transportation , Insurance, and other Costs (VAT 0%) [please insert currency]	Total price (VAT 0%) [please insert currency]
1.	Procurement and Deployment of Payment Terminals for Public Passenger Transport (as per details mentioned in ANNEX 1: SCHEDULE OF REQUIREMENTS)	Set	500			
2.	Training on Operations and Maintenance (5 sessions)	Sessi on	5			
3.	Warranty for 1 year (12 months)* <i>*Post-warranty costs for 4 years (48 months) following the completion of the warranty period shall be covered by the Beneficiary directly and shall not be included in this offer.</i>	Year	1			
Total Final and All-inclusive Price [please insert currency]						

Compliance with Requirements

	You Responses		
	Yes, we will comply	No, we cannot comply	If you cannot comply, pls. indicate counter - offer
Minimum Technical Specifications	<input type="checkbox"/>	<input type="checkbox"/>	Click or tap here to enter text.
Delivery Term (INCOTERMS): DDP	<input type="checkbox"/>	<input type="checkbox"/>	Click or tap here to enter text.
Delivery Lead Time: up to 150 calendar days	<input type="checkbox"/>	<input type="checkbox"/>	Click or tap here to enter text.
Training on Operation and Maintenance	<input type="checkbox"/>	<input type="checkbox"/>	Click or tap here to enter text.
Warranty, After-Sales Requirements: 12 months warranty and 48 months post-warranty technical support	<input type="checkbox"/>	<input type="checkbox"/>	Click or tap here to enter text.
Local official service center or, if not available, a local representative/partner to repair and to handle logistics for the transportation of the equipment to and from the official service center outside the country	<input type="checkbox"/>	<input type="checkbox"/>	Click or tap here to enter text.
Validity of Quotation: 90 days	<input type="checkbox"/>	<input type="checkbox"/>	Click or tap here to enter text.
Payment terms	<input type="checkbox"/>	<input type="checkbox"/>	Click or tap here to enter text.

I, the undersigned, certify that I am duly authorized to sign this quotation and bind the company below in event that the quotation is accepted.	
<p><i>Exact name and address of company</i></p> <p>Company Name Click or tap here to enter text. Address: Click or tap here to enter text.</p> <p>Phone No.: Click or tap here to enter text.</p> <p>Email Address: Click or tap here to enter text.</p>	<p>Authorized Signature: _____</p> <p>Date: Click or tap here to enter text.</p> <p>Name: Click or tap here to enter text.</p> <p>Functional Title of Authorized Signatory: Click or tap here to enter text.</p> <p>Email Address: Click or tap here to enter text.</p>

ANNEX 4: TECHNICAL RESPONSIVENESS TABLE

Bidders are requested to complete this form, sign it and return it as part of their bid along with Annex 2: Quotation Submission Form and Annex 3: Technical and Financial Offer. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	Click or tap here to enter text.	
RFQ reference:	RFQ25/03171: Procurement and Deployment of Payment Terminals for Public Passenger Transport	Date: Click or tap to enter a date.

Bidders shall supplement the information provided in the tables below with a detailed description of the offered goods, including Product Data Sheet.

Payment Terminals for Public Passenger Transport		Quantity	Conformity (Yes/No)	Offered Brand, Model and Exact characteristics (Technical characteristics should not be less/worse than those listed in Annex 1: Schedule of Requirements)
Compatible Mobile Device Payment Terminals for Public Passenger Transport (3-in-1 POS)		500		Brand/ model (please indicate)
Mandatory Operational Functionalities	<ul style="list-style-type: none"> - Integration and registration in the Single Register of Cash and Control Equipment (ECC), in accordance with Government Decision No. 141/27.02.2019 and the decisions of the Interdepartmental Commission of the Republic of Moldova. - Processing of electronic payments via bank cards (VISA, MasterCard, MIA), including SoftPOS (NFC). - Transmission of data to the SIA MEV of the State Tax Service with issuance of a fiscal receipt in line with national standards. - Remote software updates (OTA). - Integration into the National MIA System. - Technical option for real-time synchronization with E-ticket servers. - Offline data storage (transactions, GPS) when internet connection (3-5G) is unavailable. 			
Minimum Technical Specifications	Operating System			
	Processor			
	Memory			

	Display	Size: Minimum 5.5 inches – Resolution: Minimum 1280 x 720 pixels (HD) – Type: Capacitive, multi-touch, color			
	Battery	Minimum capacity: 2600 mAh, Li-Ion, with 7.2V or equivalent (ensuring daily autonomy under intensive use)			
	Connectivity	Wi-Fi: Minimum 802.11 b/g/n (2.4 GHz) – Bluetooth: Minimum 4.0 – Mobile Networks: Minimum 2G/3G (with LTE/4G option) – GPS: Positioning support (e.g., GPS/GLONASS/BeiDou)			
	Cameras	Front Camera: Minimum 0.3 MP (fixed focus, for code scanning) – Rear Camera: Minimum 5 MP (with autofocus and support for barcode/QR code scanning)			
	Integrated Printer	Type: Built-in thermal printer (minim 58 mm of e-ticket)			
	Card Readers	Magnetic Stripe: ISO 1/2/3 support, bi-directional – Smart Cards (Chip & PIN): EMV Level 1 – Contactless (NFC): EMV Level 1, supporting ISO/IEC 14443 A/B, digital wallets, and QR payments			
	Security	PCI PTS v6 certification or higher (for fraud protection)			
	Connections & Interfaces	USB: Minimum Type-C (for charging and data transfer) – SIM/SAM Slots: Minimum 1 SIM + 1 SAM (for payment security)			
	Additional Certifications	At least CE, RoHS, EMV L1/L2 for payments (e.g., Visa, Mastercard, UnionPay)			
Required International Certifications	<ul style="list-style-type: none">- PCI PTS 6.x, EMV L1&L2, EMV CL L1- Mastercard PayPass, Visa PayWave, JCB J/Speedy, Amex Expresspay- Discover D-PAS, UnionPay QuickPass, PURE, MIR, Felica, MPU- Mastercard TQM, RoHS, FCC, CE, TELEC, JATE				
Accessories and Equipment	<ul style="list-style-type: none">- Power adapter (mandatory)- Docking Station (optional): charging, serial ports, Ethernet, USB, wireless communication- Biometric module (fingerprint)- Camera: 2MP front, 5MP rear (optional 8MP), autofocus, flash- 1D/2D code scanner (optional)- Power supply: 100V–240V AC, output 5V/2A- Card slots: 2x SAM, microSD, eSIM (optional)- Card readers: magstripe, smart card, contactless				
Service and	- 5 offline training sessions on operations				

Support Requirements	<p>and maintenance in Chisinau (premises provided by the contractor), including a video recording of the user guide explanation, all delivered in Romanian (with translation, if needed, provided by the contractor) within 2 months of equipment delivery.</p> <ul style="list-style-type: none"> - Warranty for a minimum period of 12 months (1 year) and Post-warranty technical support, supply of spare parts and consumables for at least 48 months (4 years), as per the Decision of the Interdepartmental Commission for Cash Register Equipment (CIECC) No. 26-11/1-19/01-2021. - Technical support via phone/email and physical intervention within max. 24 hours during warranty and services and maintenance period. 			
Data Set Required on a Travel Ticket / Fiscal Receipt (as per GD 141/2019 Article 25 Paragraph 6)	<ul style="list-style-type: none"> - Route name; - Departure and arrival station names; - Date and time of departure; - Seat number; - Cost of travel/luggage; - VAT rate code; - Date and time of ticket purchase; - Vehicle registration number; - Name of the operator/service provider (of the route); - IDNO (tax identification number) of the operator/service provider (of the route); - Geolocation (if GPS is involved). 			