



**REQUEST FOR QUOTATION NO. RfQ25/03171:**

**Procurement and Deployment of Payment Terminals for Public  
Passenger Transport**

UNDP through the **Greening the future, advancing rights and stability Moldova Programme**, kindly requests your quotation for the **Request for Quotation no. RfQ25/03171: Procurement and Deployment of Payment Terminals for Public Passenger Transport** as detailed in line items section of this RFQ. This Request for Quotation comprises the following documents:

Section 1: This RFQ document generated by the online system

Section 2: RFQ Instructions and Data

- Annex 1: Schedule of Requirements
- Annex 2: Quotation Submission Form
- Annex 3: Technical and Financial Offer
- Annex 4: Technical Responsiveness Table

When preparing your quotation, please be guided by the RFQ Instructions and Data. Please note that quotations must be submitted directly in the system responding to the questions and uploading required documents by the date and time indicated in the online portal. It is your responsibility to ensure that your quotation is submitted before the deadline. Quotations received after the submission deadline outside the online portal, for whatever reason, will not be considered for evaluation.

Quotations must be submitted directly in Quantum NextGenERP supplier portal following the link: <http://supplier.quantum.partneragencies.org> using the profile you may have in the portal (please log in using your username and password).

Follow the instructions in the user guide to search for the tender using search filters, namely **Negotiation ID: UNDP-MDA-00868** and subscribe to the tender in order to get notifications in case of amendments of the tender document and requirements.

In case you have never registered before, follow this link to register a profile: <https://estm.fa.em2.oraclecloud.com/fscmUI/redwood/supplier-registration/register-supplier/register-supplier-verification?>



[id=TUW16eK6qsD94MNMxATNMoYCOHny7FmchTkUZsdOqrAW4sy6L5xSAB033Q%3D%3D](#)

**Please note that the access link to the Supplier registered profile is sent from Oracle within up to 3 days. In case you have not received the access link after 3 days since registration, you should address for support to UNDP at the email address: [sc.md@undp.org](mailto:sc.md@undp.org).** In case you encounter errors with registration (e.g. system states Supplier already is registered), you should address for support to UNDP at the email address: [sc.md@undp.org](mailto:sc.md@undp.org). Computer firewall could block *oracle* or *undp.org* extension and Suppliers might not receive the Oracle notifications. Please turn down any firewalls on your computers to ensure receipt of email notification.

Do not create a new profile if you already have one. Use the forgotten password feature in case you do not remember the password or the username from previous registration.

Should you require further clarifications on the application through the Quantum online portal, kindly contact the Procurement Unit at [sc.md@undp.org](mailto:sc.md@undp.org). Please pay attention that the bid shall be submitted online through the Quantum system and any bid sent to the above email shall be disqualified.

Should you require further clarifications on the Request for Quotation, Terms of Reference or other requirements, kindly communicate using the messaging functionality in the portal.

Deadline for Submission of Offers (Date and Time), which is visible in the online procurement system will be final. System will not accept submission of any bid after that date and time. It is the responsibility of the bidder to make sure that the bid is submitted prior to this deadline for submission.

Bidders are advised to upload bid documents and to submit their offer a day prior or well before the date and time indicated under the deadline for submission of Offers. Do not wait until last minute. If Bidder faces any issue during submitting offers at the last minutes prior to the deadline for submission, UNDP may not be able to assist on such a short notice and will not be held liable in such instance. UNDP will not accept any offer that is not submitted directly through the System.

Thank you and we look forward to receiving your quotation.  
UNDP Moldova



Table of Contents

1 Overview.....4

    1.1 General Information.....4

    1.2 Tender Timeline.....6

    1.3 Terms.....6

    1.4 Attachments.....6

2 Requirements.....8

    2.1 Section 1. Section 2 RFQ General Instructions and Data sheet.....8

    2.2 Section 2. Documents to be submitted.....9

    2.3 Section 3. Annex 1: Schedule of Requirements.....11

    2.4 Section 4. Annex 2: Quotation submission form.....11

    2.5 Section 5. Bidder Declaration.....12

    2.6 Section 6. Annex 3: Technical and Financial Offer .....13

    2.7 Section 7. Annex 4: Technical Responsiveness Table .....13

    2.8 Section I-1. ....13

3 Lines.....14

    3.1 Line Information.....14



## 1 Overview

### 1.1 General Information

<b>Title</b>	RfQ25/03171:GTF/Procurement/Deployment of Payment Terminals for Public Transport
<b>E-Mail</b>	sc.md@undp.org
<b>Reference Number</b>	PRC0153682/RfQ25/03171
<b>Beneficiary Country</b>	MDA
<b>Introduction</b>	

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In case you have never registered before, follow this link to register a profile: <https://estm.fa.em2.oraclecloud.com/fscmUI/redwood/supplier-registration/register-supplier/register-supplier-verification?id=TUW16eK6qsD94MNMxATNMoYCOHny7FmchTkUZsdOqrAW4sy6L5xSAB033Q%3D%3D>

**Please note that the access link to the Supplier registered profile is sent from Oracle within up to 3 days. In case you have not received the access link after 3 days since registration, you should address for support to UNDP at the email address: [sc.md@undp.org](mailto:sc.md@undp.org)** In case you encounter errors with registration (e.g. system states Supplier already is registered), you should address for support to UNDP at the email address: [sc.md@undp.org](mailto:sc.md@undp.org).

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Thank you and we look forward to receiving your quotation.  
UNDP Moldova

1.2 Tender Timeline

**Open Date** 03/12/25 13:50 PM  
**Close Date** 24/12/25 14:30 PM  
**Time Zone** Coordinated Universal Time

1.3 Terms

**Negotiation Currency** USD (US Dollar)

**Eligible Response Currencies**

*Check the one currency in which you will enter your response.*

	Response Currency	Description	Price Precision
<input type="checkbox"/>	USD	US Dollar	2
<input type="checkbox"/>	MDL	Moldovan Leu	2

1.4 Attachments



File Name or URL	Type	Description
Guides for Suppliers	File	
QUOTATION SUBMISSION FORM	File	
REQUEST FOR QUOTATION	File	

Note: The attachments above are part of general attachments to this Tender. There may be more attachments uploaded with requirement or price schedule. All attachments can be accessed from the portal directly



2 PART: TENDER REQUIREMENT AND EVALUATION CRITERIA

*\*Response is required*

*Please review carefully the requirements and questions in this section.*

*Provide answers where required (marked with \*asterisk symbol) and upload supporting documents when requested so (marked with \*asterisk symbol).*

*Please note that there are several Sections to be filled in, under the "Requirements" step on the right side the page:*

1

2

3

4

OverviewRequirementsLinesReview

MessagesRespond by SpreadsheetActionsBackNextSaveSubmitCancel

Section 1. Documents to be...  
Section 1. Documents to be...  
Section 2. Annex 1 - Sched...  
Section 3. Bidder Declaration  
Section 4. Annex 3 - Finan...

2.1 Section 1. Section 2 RFQ General Instructions and Data sheet

1. Introduction

Bidders shall adhere to all the requirements of this RFQ, including any amendments made in writing by UNDP. This RFQ is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement and with the provision in the General Instructions to Bidders in the RFQ document herewith attached.

Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFQ. UNDP reserves the right to cancel the procurement process at any stage without any liability of any kind for UNDP, upon notice to the bidders or cancellation of the tender in the online portal.

2. Special Instructions

Please read and follow the specific instructions included in Specific Instructions document herewith attached.

3. General Conditions of Contract





Any Purchase Order or contract that will be issued as a result of this RFQ shall be subject to one of the General Conditions of Contract below as applicable in each case specified in the Requirements section

Applicable GTC:

General Terms and Conditions / Special Conditions for Contract:

[https://popp.undp.org/\\_layouts/15/WopiFrame.aspx?](https://popp.undp.org/_layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCUMENT_LIBRARY/Public/PSU_Considerations%20of%20Contracting_UNDP%20GTCs%20for%20Contracts%20(Goods%20and-or%20Services)%20-%20Sept%202017.pdf&action=default)

[sourcedoc=/UNDP\\_POPP\\_DOCUMENT\\_LIBRARY/Public/PSU\\_Considerations%20of%20Contracting\\_UNDP%20GTCs%20for%20Contracts%20\(Goods%20and-or%20Services\)%20-%20Sept%202017.pdf&action=default](https://popp.undp.org/_layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCUMENT_LIBRARY/Public/PSU_Considerations%20of%20Contracting_UNDP%20GTCs%20for%20Contracts%20(Goods%20and-or%20Services)%20-%20Sept%202017.pdf&action=default)

Applicable Terms and Conditions and other provisions are available at UNDP/How-we-buy:  
How we buy | United Nations Development Programme (undp.org)

## **2.2 Section 2. Documents to be submitted**

### **\*1. Company Profile**

Have you provided a company profile, including portfolio/previous experience in similar fields related to the assignment: supply of medical and/or laboratory equipment?

### **\*2. Registration Certificate and other Legal documents**

Have you provided copies of the below documents:

- Copy of registration documents
- Duly authorized to act as Agent on behalf of the Manufacturer, or Power of Attorney, if bidder is not a manufacturer
- Official appointment as local representative, if bidder is submitting a bid on behalf of an entity located outside the country
- In case the bidder is not a company registered and based in the Republic of Moldova, and a local partner is required, the following documents shall be included:

- Letter signed by both parties confirming relationship between the supplier and local service provider
- Official documentation stating that the Local Partner is a registered business in the country
- A detailed profile of the local service provider including documentary evidence of similar services performed by the company.

### **\*3. List of completed and/or ongoing contracts**

Have you provided list of completed and/or ongoing contracts for similar goods and related services undertaken within the past three (3) years including the following information:

- Name of previous contracts
- Client & Reference Contact
- Details including e-mail



- Contract Value Period of activity
- Types of equipment supplied

*Copies of provided relevant contracts might be requested during the evaluation process.*

**\*4. Detailed technical description of the offered goods (including brochures/user manuals)**

Have you provided a detailed technical description of the offered goods (including brochures/user manuals)?

**\*5. Statement of warranty**

Statement of warranty as per schedule of requirements

**\*6. Manufacturer's Authorization of the Company**

Have you provided Manufacturer's Authorization of the Company as a Sales Agent (if Supplier is not the manufacturer)?

**\*7. Statements of Satisfactory Performance (Certificates)**

Have you provided Statement of satisfactory Performance (Certificates) from the top three (3) clients in terms of Contract value in similar field?

**\*8. Quality certificates**

Have you provided Quality Certificates (ISO, etc., if available); or other quality certification related to scope of the assignment (if available)?

**\*9. Export/Import Licenses, if applicable**

Have you provided Export/Import Licenses, if applicable?

**\*10. Delivery schedule, including delivery time and production time**

Have you provided Delivery schedule, including delivery time and production time ?

**\*11. Confirmation that the offered goods are registered in the Single Register**

Have you provided Confirmation that the offered goods are registered in the Single Register of Cash and Control Equipment of the State Tax Service of the Republic of Moldova (Registrul unic al echipamentelor de casă și de control al Serviciului Fiscal de Stat al Republicii Moldova) or an official commitment/obligation to obtain such registration in case of contract award?

**\*12. Information regarding after-sales support and maintenance**

Have you provided Information regarding after-sales support and maintenance ?

- Technical support description of requests-answers mechanisms and response time;
- Annual costs for software upgrade and maintenance.

**\*13. Statement regarding the availability of a local representative**



Have you provided the Statement regarding the availability of a local representative or an official service center for technical support and maintenance, including transportation of the equipment to and from the official service center outside the country, in warranty-covered situations (after-sales services):

- Letter signed by both parties confirming the relationship between the supplier and local service provider;
- Official documentation stating that the Local Partner is a registered business in the country;
- A detailed profile of the local service provider;
- Description of procedure and time estimates for service provision, including the procedure at the official service center, its address, and contact details;

**\*14. Environmental Compliance Certificates, Accreditations, if any**

Have you provided Environmental Compliance Certificates, Accreditations, if any?

**2.3 Section 3. Annex 1: Schedule of Requirements**

**\*1. Compliance with technical requirements**

Please confirm whether you comply with technical requirements and evaluation criteria as per RFQ document. Indicate per each line if complying fully and state if any deviations. Upload the full document as per template provided and add additional technical documentation as needed.

	YouResponses		
	Yes,we will comply	No,wecannot comply	Ifyoucannot comply,pls. indicate counter offer
MinimumTechnicalSpecifications	<input type="checkbox"/>	<input type="checkbox"/>	Clickortapheretoenter text
DeliveryTerm(INCOTERMS):DDP	<input type="checkbox"/>	<input type="checkbox"/>	Clickortapheretoenter text
DeliveryLeadTime: up to 150 calendardays	<input type="checkbox"/>	<input type="checkbox"/>	Clickortapheretoenter text
Training on Operation and Maintenance	<input type="checkbox"/>	<input type="checkbox"/>	Clickortapheretoenter text
Warranty, After-Sales Requirements:12months warranty and 48 months post-warranty technical support	<input type="checkbox"/>	<input type="checkbox"/>	Clickortapheretoenter text
Local official service center or, if not available, a local representative/partner to repair and to handle logistics for the transportation of the equipment to and from the official service center outside the country	<input type="checkbox"/>	<input type="checkbox"/>	Clickortapheretoenter text
ValidityofQuotation:90 days	<input type="checkbox"/>	<input type="checkbox"/>	Clickortapheretoenter text
Paymentterms	<input type="checkbox"/>	<input type="checkbox"/>	Clickortapheretoenter text

**2.4 Section 4. Annex 2: Quotation submission form**



**\*1. Annex 2: Quotation Submission Form**

Have you provided Annex 2: Quotation Submission Form duly completed and signed?

**2.5 Section 5. Bidder Declaration**

**\*1. Requirements and Terms and Conditions**

Requirements and Terms and Conditions: I/We have read and fully understand the RFQ, including the RFQ Information and Data, Schedule of Requirements, the General Conditions of Contract, and any Special Conditions of Contract. I/we confirm that the Bidder agrees to be bound by them.

**\*2. Capacity and capability**

I/We confirm that the Bidder has the necessary capacity, capability, and necessary licenses to fully meet or exceed the Requirements and will be available to deliver throughout the relevant Contract period.

**\*3. Ethics**

Ethics: In submitting this Quote I/we warrant that the bidder: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any Competitor; has not directly or indirectly approached any representative of the Buyer (other than the Point of Contact) to lobby or solicit information in relation to the RFQ ;has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the Buyer.

**\*4. Code of Conduct**

I/We confirm to undertake not to engage in proscribed practices, , or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct : <https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct> and acknowledge that it provides the minimum standards expected of suppliers to the UN.

**\*5. Conflict of Interest**

I/We warrant that the bidder has no actual, potential, or perceived Conflict of Interest in submitting this Quote or entering a Contract to deliver the Requirements. Where a Conflict of Interest arises during the RFQ process the bidder will report it immediately to the Procuring Organisation's Point of Contact.

**\*6. Prohibitions and Sanctions**

I/We hereby declare that our firm, ultimate beneficial owners, affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.

**\*7. Bankruptcy**



I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future.

**\*8. Offer Validity Period**

I/We confirm that this Quote, including the price, remains open for acceptance for the Offer Validity.

**\*9. Acceptance of contract**

I/We understand and recognize that you are not bound to accept any Quotation you receive, and we certify that the goods offered in our Quotation are new and unused.

**\*10. Signatory person**

I/We hereby confirm that this offer in the system is submitted by an authorized person from the company and it warrants and agrees that he/she been authorized by the Organization/s to make this declaration on its/their behalf.

**2.6 Section 6. Annex 3: Technical and Financial Offer**

**\*1. Annex 3: Technical and Financial Offer**

Please provide detailed pricing directly in the system per each line and attach Annex 3: Technical and Financial Offer duly completed and signed and in accordance with the Schedule of Requirements in Annex 1. By submitting the financial offer, your company confirms acceptance of all the terms indicated in this RFQ document.

**\*2. Cargo information**

Provide estimated weight, volume and dimensions of the consignment, including number and dimensions of pallets, and/or size and number of containers as applicable.

*Response attachments are optional.*

**2.7 Section 7. Annex 4: Technical Responsiveness Table**

**\*1. Annex 4: Technical Responsiveness Table**

Have you provided the Annex 4: Technical Responsiveness Table duly completed and signed?

**2.8 Section I-1.**



3 PART: Schedule of Requirement and Price Schedule

Instructions *Please fill in this form in accordance with the line below. Please include the overall cost related to the procurement and supply of goods in the quotation price line below (delivery of all goods and equipment, transport costs, insurance costs, etc.). Additionally, please supplement this online form with the duly filled in, signed and stamped Annex 3: Technical and Financial Offer attached herewith.*

*Prices below shall be quoted in:*  
*- MDL for local Suppliers and*  
*- USD for international Suppliers*

3.1 Line Information

Line Description	Category	Item	UOM	Requested Quantity	Unit Price	Total Price	Additional Attributes
1-Procurement and Deployment of Payment Terminals for Public Passenger Transport	Computer accessory kits		Each	500			
2-Training on Operations and Maintenance	Training planning, facilitation and delivery services						
3-Warranty for 1 year (12 months)	Management information systems MIS						

\*For Additional Attributes of lines, please review the negotiation lines from supplier portal.

