



REQUEST FOR QUOTATION NO. RfQ25/03189:

Provision of cleaning, janitorial and gardening services in the UN House building located at 131, 31 August 1989 street, Chisinau city

SECTION 1: REQUEST FOR QUOTATION (RFQ)

UNDP through the **Common Services Account Project** in Republic of Moldova, kindly requests your quotation for the **Request for Quotation no. RfQ25/03189: Provision of cleaning, janitorial and gardening services including supply of goods and equipment for cleaning in the UN House building located at 131, 31 August 1989 street, Chisinau city** as detailed in line items section of this RFQ.

This Request for Quotation comprises the following documents:

Section 1: This RFQ document, generated by the online system.

Section 2: RFQ Instructions and Data

Annex 1: Schedule of Requirements

Annex 2: Quotation Submission Form

Annex 3: Technical and Financial Offer

Annex 4: Format for CVs for personnel

Pre-bidding meeting information:

Time: 11:00 AM (Moldova time)

Date: 05 December 2025

Venue: UN House Conference Room, 131, 31 August 1989 street



- When preparing your quotation, please be guided by the RFQ Instructions and Data. Please note that quotations must be submitted directly in the system responding to the questions and uploading required documents by the date and time indicated in the online portal. It is your responsibility to ensure that your quotation is submitted before the deadline. Quotations received after the submission deadline outside the online portal, for whatever reason, will not be considered for evaluation.

Quotations must be submitted directly in Quantum NextGenERP supplier portal following the link: <https://supplier.quantum.partneragencies.org/> using the profile you may have in the portal (please log in using your username and password).

Follow the instructions in the user guide to search for the tender using search filters, namely **Negotiation ID: UNDP-MDA-00865** and subscribe to the tender in order to get notifications in case of amendments of the tender document and requirements.

In case you have never registered before, follow this link to register a profile: <https://estm.fa.em2.oraclecloud.com/fscmUI/redwood/supplier-registration/register-supplier/register-supplier-verification?id=TUW16eK6qsD94MNMxATNM0YCOHny7FmchTkUZsdOqrAW4sy6L5xSAB033Q%3D%3D>

Please note that the access link to the Supplier registered profile is sent from Oracle within up to 3 days. In case you have not received the access link after 3 days since registration, you should address for support to UNDP at the email address: sc.md@undp.org. In case you encounter errors with registration (e.g. system states Supplier already is registered), you should address for support to UNDP at the email address: sc.md@undp.org.

Computer firewall could block oracle or undp.org extension and Suppliers might not receive the Oracle notifications. Please turn down any firewalls on your computers to ensure receipt of email notification.

Do not create a new profile if you already have one. Use the forgotten password feature in case you do not remember the password or the username from previous registration.

Should you require further clarifications on the application through the Quantum online portal, kindly contact the Procurement Unit at sc.md@undp.org. Please pay attention that the bid shall be submitted online through the Quantum system and any bid sent to the above email shall be disqualified.

Should you require further clarifications on the Request for Quotation, Terms of Reference or other requirements, kindly communicate using the messaging functionality in the portal.



Deadline for Submission of Offers (Date and Time), which is visible in the online procurement system will be final. System will not accept submission of any bid after that date and time. It is the responsibility of the bidder to make sure that the bid is submitted prior to this deadline for submission.

Bidders are advised to upload bid documents and to submit their offer a day prior or well before the date and time indicated under the deadline for submission of Offers. Do not wait until last minute. If Bidder faces any issue during submitting offers at the last minutes prior to the deadline for submission, UNDP may not be able to assist on such a short notice and will not be held liable in such instance. UNDP will not accept any offer that is not submitted directly through the System.

Thank you and we look forward to receiving your quotation.

UNDP Moldova



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1 Overview

1.1 General Information

Title RfQ25/03189: CSA/ Cleaning, janitorial and gardening services in the UN House

E-Mail sc.md@undp.org

Reference Number PRC0157394/RfQ25/03189

Beneficiary Country MDA

Introduction

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Thank you and we look forward to receiving your quotation.



UNDP Moldova

1.2 Tender Timeline

Open Date 28/11/25 20:22 PM
Close Date 12/12/25 14:30 PM
Time Zone Coordinated Universal Time

1.3 Terms

Negotiation Currency USD (US Dollar)

Eligible Response Currencies

Check the one currency in which you will enter your response.

	Response Currency	Description	Price Precision
<input type="checkbox"/>	USD	US Dollar	2
<input type="checkbox"/>	MDL	Moldovan Leu	2

1.4 Attachments

File Name or URL	Type	Description
Bidding Forms	File	
Guides for Suppliers	File	
Request for Quotation	File	

Note: The attachments above are part of general attachments to this Tender. There may be more attachments uploaded with requirement or price schedule. All attachments can be accessed from the portal directly



2 PART: TENDER REQUIREMENT AND EVALUATION CRITERIA

**Response is required*

Please review carefully the requirements and questions in this section. Provide answers where required (marked with *asterisk symbol) and upload supporting documents when requested so (marked with *asterisk symbol). Please note that there are several Sections to be filled in, under the "Requirements" step on the right side the page:

1

Overview

2

Requirements

3

Lines

4

Review

Messages

Respond by Spreadsheet

Actions

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Submit

Cancel

Section 1. Documents to be...

Section 1. Documents to be...

Section 2. Annex 1 - Sched...

Section 3. Bidder Declaration

Section 4. Annex 3 - Finan...

2.1 Section 1. Section 2 RFQ Instructions and Data sheet

1. Introduction

Bidders shall adhere to all the requirements of this RFQ, including any amendments made in writing by UNDP. This RFQ is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement (link: [UNDP Programme and Operations Policies and Procedures\(POPP\)onContractsandProcurement](#)) and with the provisions in the General Instructions to Bidders included in the document herewith attached.

Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFQ.

UNDP reserves the right to cancel the procurement process at any stage without any liability of any kind for UNDP, upon notice to the bidders or cancellation of the tender in the online portal.

2. General Instructions

Please read and follow the general instructions to Bidders included in the General Instructions document herewith attached.



3. Special Instructions

Please read and follow the specific instructions included in Specific Instructions document herewith attached.

4. General Conditions of Contract

Any Purchase Order or contract that will be issued as a result of this RFQ shall be subject to one of the General Conditions of Contract below as applicable in each case specified in the Requirements section

Applicable GTC:

General Terms and Conditions / Special Conditions for Contract:

[General Terms and Conditions / Special Conditions for Contract.](#)

Applicable Terms and Conditions and other provisions are available at UNDP/How-we-buy:

[UNDP/How-we-buy](#)

2.2 Section 2. Documents to be submitted

*1. Annex 2: Quotation Submission Form

Have you uploaded Annex 2: Quotation Submission Form duly completed and signed?

*2. Annex 3: Technical and Financial Offer

Have you uploaded Annex 3: Technical and Financial Offer duly completed and signed and in accordance with the Schedule of Requirements in Annex 1?

*3.

Annex 4: Format for CVs for personnel

Have you provided the Annex 4: Format for CVs for personnel duly completed and signed by the proposed Key-personnel, such as?:

- 1 (one) supervisor
- 3 (three) cleaners
- 1 (one) janitor

(The CVs of all proposed personnel shall clearly highlight their relevant experience)

*4. Company Profile

Have you uploaded a brief profile of the Company Profile, including detailed portfolio/previous corporate experience in similar fields related to the assignment.

*5. Registration Documents / Legal Status

Have you provided the company's Registration Certificate?



***6. List of completed and/or ongoing contracts**

Have you provided the list of completed and/or ongoing contracts for similar services including the following information:

- Name of previous contracts
- Client & Reference Contact
- Details including e-mail.
- Contract Value Period of activity
- Types of services undertaken

Copies of contracts might be requested during evaluation stage.

***7. Statement of Satisfactory Performance**

Have you provided the Statement of satisfactory Performance (Certificates) from the top 2 clients in terms of Contract value in similar field?

***8. Quality Certificates**

Have you provided Quality Certificates (ISO, etc.) for cleaning goods and supplies proposed?

***9. Written confirmation of acceptance of working schedule**

Have you provided the Written confirmation of acceptance of working schedule or the justified counteroffer (best alternative offer)?

***10. Evidence/Certification of Environmental Sustainability ("Green" Standards) of the Company or the Products being supplied**

Have you provided the Evidence/Certification of Environmental Sustainability ("Green" Standards) of the Company or the Products being supplied?

***11. Financial Statements**

Have you provided the Financial Statements (Income Statements and Balance Sheets) for the past 2 years?

2.3 Section 3. Schedule of Requirements

***1. Compliance with technical requirements and evaluation criteria**

Please confirm whether you comply with the evaluation criteria listed in Section 2: Special Instructions and technical requirements listed in Annex 1: Schedule of Requirements. If you can not comply or comply with deviations, please indicate counter-offer in the comments.

Please upload documents related to your technical offer if different than the filled in Annex 3: Technical and Financial Offer form.

Requirements



Minimum Technical Specifications (as per Annex 1: Schedule of requirements)
Compliance with national legislation in terms of fair remuneration, benefits, and the standard number of working hours per week
Validity of Quotation – 90 days
Payment terms: on a monthly basis
Full acceptance of the General Conditions of the Contract

2.4 Section 4. Bidder Declaration

*1. Requirements and Terms and Conditions

Requirements and Terms and Conditions: I/We have read and fully understand the RFQ, including the RFQ Information and Data, Schedule of Requirements, the General Conditions of Contract, and any Special Conditions of Contract. I/we confirm that the Bidder agrees to be bound by them.

*2. Capacity and capability

I/We confirm that the Bidder has the necessary capacity, capability, and necessary licenses to fully meet or exceed the Requirements and will be available to deliver throughout the relevant Contract period.

*3. Ethics

Ethics: In submitting this Quote I/we warrant that the bidder: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any Competitor; has not directly or indirectly approached any representative of the Buyer (other than the Point of Contact) to lobby or solicit information in relation to the RFQ ;has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the Buyer.

*4. Code of Conduct

I/We confirm to undertake not to engage in proscribed practices, , or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct : <https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct> and acknowledge that it provides the



minimum standards expected of suppliers to the UN.

***5. Conflict of Interest**

I/We warrant that the bidder has no actual, potential, or perceived Conflict of Interest in submitting this Quote or entering a Contract to deliver the Requirements. Where a Conflict of Interest arises during the RFQ process the bidder will report it immediately to the Procuring Organisation's Point of Contact.

***6. Prohibitions and Sanctions**

I/We hereby declare that our firm, ultimate beneficial owners, its affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.

***7. Bankruptcy**

I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future.

***8. Offer Validity Period**

I/We confirm that this Quote, including the price, remains open for acceptance for the Offer Validity.

***9. Acceptance of contract**

I/We understand and recognize that you are not bound to accept any Quotation you receive, and we certify that the goods offered in our Quotation are new and unused.

***10. Signatory person**

I/We hereby confirm that this offer in the system is submitted by an authorized person from the company and it warrants and agrees that he/she been authorized by the Organization/s to make this declaration on its/their behalf.

2.5 Section 5. Financial Offer

1. Financial Offer

Please provide detailed pricing directly in the system per each line, unless otherwise instructed by UNDP. By submitting the financial offer in the system, your company confirms acceptance of all the terms indicated in this RFQ document.

2.6 Section I-1.



3 PART: Schedule of Requirement and Price Schedule

Instructions

Please present a detailed cost breakdown for the costs for related services in Annex 3 - Technical and Financial Offer.

Prices below shall be quoted in:

- *USD, VAT included for international bidders*
- *MDL, VAT included for local bidders*

3.1 Line Information

Line Description	Category	Item	UOM	Requested Quantity	Unit Price	Total Price	Additional Attributes
1-Provision of cleaning, janitorial and gardening services in the UN House building	General building and office cleaning and maintenance services						
2-Value added tax	Value added tax VAT						

*For Additional Attributes of lines, please review the negotiation lines from supplier portal.

